Contact us

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Got a question about our funding? Please contact your local office:

England, London and South

London and South East

Email: londonandsouth@heritagefund.org.uk

Telephone: 0330 236 6485 (Monday to Friday, 9am-5pm)

Postal address:

4th Floor Cannon Bridge House 25 Dowgate Hill London, EC4R 2YA

South West

Email: londonandsouth@heritagefund.org.uk

Telephone: 0330 236 6485 (Monday to Friday, 9am-5pm)

Postal address:

Broadwalk House Southernhay West Exeter, EX1 1TS

Find out more

Discover our work in England, London and South.

England, Midlands and East

East Midlands

Email: MidlandsandEast@heritagefund.org.uk

Telephone: 0115 8576 763 (Monday to Friday, 9am-5pm)

Postal address:

Antenna Creative Business Centre Beck Street Nottingham, NG1 1EQ

East of England

Email: MidlandsandEast@heritagefund.org.uk

Telephone: 01223 645 938 (Monday to Friday, 9am-5pm)

Postal address:

WeWork Offices 50-60 Station Road Cambridge, CB1 2JH

West Midlands

Email: MidlandsandEast@heritagefund.org.uk

Telephone: 0121 393 4734 (Monday to Friday, 9am-5pm)

Postal address:

Landmark Space Two Snow Hill Snow Hill, Queensway Birmingham, B4 6GA

Find out more

Discover our work in England, Midlands and East.

England, North

North East

Email: north@heritagefund.org.uk

Telephone: 0191 249 4271 (Monday to Friday, 9am-5pm)

Postal address:

Live Theatre 27 Broad Chare Newcastle Upon Tyne, NE1 3DQ

North West

Email: north@heritagefund.org.uk

Telephone: 0161 200 8470 (Monday to Friday, 9am-5pm)

Postal address:

Rodwell Tower 111 Piccadilly Manchester, M1 2HY

Yorkshire and Humber

Email: north@heritagefund.org.uk

Telephone: 0113 388 8030 (Monday to Friday, 9am-5pm)

Postal address:

1st Floor, Park House 24 Park Square West Leeds, LS1 2PW

Find out more

Discover our work in England, North.

Northern Ireland

Email: northernireland@heritagefund.org.uk

Telephone: <u>028 9592 1901</u> (Monday to Friday, 9am–5pm)

Postal address:

Arthur House 41 Arthur Street Belfast, BT1 4GB

Find out more

Discover our work in Northern Ireland.

Scotland

Email: scotlandcontact@heritagefund.org.uk

Telephone: 0131 376 0033 (Monday to Friday, 9am-5pm)

Postal address:

Cubo Offices 40 Princes Street Edinburgh, EH2 2BY

Find out more

Discover our work in Scotland.

Wales

Email: wales@heritagefund.org.uk

Telephone: 029 2034 3413

We welcome calls to our main telephone line in Wales in Welsh or English. You can also email us in the language of your choice and we will aim to provide an equal standard of service in both languages.

Postal address:

Clockwise Offices, Brunel House 2 Fitzalan Road Cardiff, CF24 0EB

Find out more

Discover our work in Wales.

Alternative ways to contact us

Alternatively, please contact our **Customer Services Team** Monday to Friday, 9am-5pm on <u>020</u> 7591 6044 or email enquire@heritagefund.org.uk

If you have a hearing or speech impairment you can contact us through Relay UK using your text phone or Relay UK app. Please insert 18001 plus 020 7591 6044.

Reasonable adjustments

We are committed to being open and accessible, and want to make sure that our services are accessible to all.

If you need help to make an application or access our services and information, please contact us for information on the type of support that we can provide.

Read more about the reasonable adjustments we can make for you

Other enquiries

- For application portal account queries, call the Customer Services Team on <u>020 7591</u> 6044 or email investment-service-support@heritagefund.org.uk
- For award documentation enquiries, please contact your Investment Manager
- For freedom of information requests, please email foi@heritagefund.org.uk

Head Office

The National Lottery Heritage Fund 4th Floor, Cannon Bridge House 25 Dowgate Hill London, EC4R 2YA

London office location on map

Please send any items via email or telephone 020 7591 6000.

Fraud alert

Have you been told you can receive money from us? The National Lottery Heritage Fund (previously known as The Heritage Lottery Fund) **only gives funding in response to grant applications**. We do not operate a lottery, award prizes or distribute money in any other way.

Read more about fraud attempts that use The National Lottery Heritage Fund's name





Customer service



Sign up to our email updates



Fraud, bribery and corruption