

# Contact us

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**Got a question about our funding? Please contact your local office:**

### England, London and South

#### London and South East

**Email:** [londonandsouth@heritagefund.org.uk](mailto:londonandsouth@heritagefund.org.uk)

**Telephone:** [0330 236 6485](tel:0330 236 6485) (Monday to Friday, 9am–5pm)

**Postal address:**

4th Floor  
Cannon Bridge House  
25 Dowgate Hill  
London, EC4R 2YA

#### South West

**Email:** [londonandsouth@heritagefund.org.uk](mailto:londonandsouth@heritagefund.org.uk)

**Telephone:** [0330 236 6485](tel:0330 236 6485) (Monday to Friday, 9am–5pm)

**Postal address:**

Broadwalk House  
Southernhay West  
Exeter, EX1 1TS

### Find out more

Discover our work in [England, London and South](#).

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## England, Midlands and East

### East Midlands

**Email:** [MidlandsandEast@heritagefund.org.uk](mailto:MidlandsandEast@heritagefund.org.uk)

**Telephone:** [0115 8576 763](tel:0115 8576 763) (Monday to Friday, 9am–5pm)

**Postal address:**

Antenna Creative Business Centre  
Beck Street  
Nottingham, NG1 1EQ

### East of England

**Email:** [MidlandsandEast@heritagefund.org.uk](mailto:MidlandsandEast@heritagefund.org.uk)

**Telephone:** [01223 645 938](tel:01223 645 938) (Monday to Friday, 9am–5pm)

**Postal address:**

WeWork Offices  
50-60 Station Road  
Cambridge, CB1 2JH

### West Midlands

**Email:** [MidlandsandEast@heritagefund.org.uk](mailto:MidlandsandEast@heritagefund.org.uk)

**Telephone:** [0121 393 4734](tel:0121 393 4734) (Monday to Friday, 9am–5pm)

**Postal address:**

WeWork  
55 Colmore Row  
Birmingham, B3 2AP

### Find out more

Discover our work in [England, Midlands and East](#).

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## England, North

### North East

**Email:** [north@heritagefund.org.uk](mailto:north@heritagefund.org.uk)

**Telephone:** [0191 249 4271](tel:0191 249 4271) (Monday to Friday, 9am–5pm)

**Postal address:**

WIZU,  
Portland House,  
New Bridge St W,  
Newcastle upon Tyne, NE1 8AL

## **North West**

**Email:** [north@heritagefund.org.uk](mailto:north@heritagefund.org.uk)

**Telephone:** [0161 200 8470](tel:01612008470) (Monday to Friday, 9am–5pm)

**Postal address:**

Rodwell Tower  
111 Piccadilly  
Manchester, M1 2HY

## **Yorkshire and Humber**

**Email:** [north@heritagefund.org.uk](mailto:north@heritagefund.org.uk)

**Telephone:** [0113 388 8030](tel:01133888030) (Monday to Friday, 9am–5pm)

**Postal address:**

1st Floor, Park House  
24 Park Square West  
Leeds, LS1 2PW

## **Find out more**

Discover our work in [England, North](#).

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## **Northern Ireland**

**Email:** [northernireland@heritagefund.org.uk](mailto:northernireland@heritagefund.org.uk)

**Telephone:** [028 9592 1901](tel:02895921901) (Monday to Friday, 9am–5pm)

**Postal address:**

Arthur House  
41 Arthur Street  
Belfast, BT1 4GB

## **Find out more**

Discover our work in [Northern Ireland](#).

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## **Scotland**

**Email:** [scotlandcontact@heritagefund.org.uk](mailto:scotlandcontact@heritagefund.org.uk)

**Telephone:** [0131 376 0033](tel:01313760033) (Monday to Friday, 9am–5pm)

**Postal address:**

Cubo Offices  
40 Princes Street  
Edinburgh, EH2 2BY

**Find out more**

Discover our work in [Scotland](#).

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## **Wales**

**Email:** [wales@heritagefund.org.uk](mailto:wales@heritagefund.org.uk)

**Telephone:** [029 2034 3413](tel:02920343413)

We welcome calls to our main telephone line in Wales in Welsh or English. You can also email us in the language of your choice and we will aim to provide an equal standard of service in both languages.

**Postal address:**

Clockwise Offices, Brunel House  
2 Fitzalan Road  
Cardiff, CF24 0EB

**Find out more**

Discover our work in [Wales](#).

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## **Alternative ways to contact us**

Alternatively, please contact our **Customer Services Team** Monday to Friday, 9am-5pm on [020 7591 6044](tel:02075916044) or email [enquire@heritagefund.org.uk](mailto:enquire@heritagefund.org.uk)

**If you have a hearing or speech impairment** you can contact us through [Relay UK](#) using your text phone or Relay UK app. Please insert 18001 plus 020 7591 6044.

## **Reasonable adjustments**

We are committed to being open and accessible, and want to make sure that our services are accessible to all.

If you need help to make an application or access our services and information, please contact us for information on the type of support that we can provide.

**[Read more about the reasonable adjustments we can make for you](#)**

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## Other enquiries

- **For application portal account queries**, call the Customer Services Team on [020 7591 6044](tel:02075916044) or email [investment-service-support@heritagefund.org.uk](mailto:investment-service-support@heritagefund.org.uk)
  - **For award documentation enquiries**, please contact your Investment Manager
  - **For freedom of information requests**, please email [foi@heritagefund.org.uk](mailto:foi@heritagefund.org.uk)
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## Head Office

The National Lottery Heritage Fund  
4th Floor, Cannon Bridge House  
25 Dowgate Hill  
London, EC4R 2YA

[London office location on map](#)

Please send any items via email or telephone [020 7591 6000](tel:02075916000).

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## Fraud alert

Have you been told you can receive money from us? The National Lottery Heritage Fund (previously known as The Heritage Lottery Fund) **only gives funding in response to grant applications**. We do not operate a lottery, award prizes or distribute money in any other way.

[Read more about fraud attempts that use The National Lottery Heritage Fund's name](#)

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Press office



Customer service



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