## Our Heritage: a review of self-evaluations and outcomes

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The Heritage Lottery Fund (HLF) commissioned an independent review of the self-evaluation process and outcomes achieved for 78 completed Our Heritage projects completed between January 2015 and April 2016.

This review includes a comparative appraisal of the quality, scope and methodology of the selfevaluated reports against six criteria and the type, range and quality of activities and outcomes achieved by completed projects, including a mapping of the impact of their work onto HLF's current framework of 14 outcomes for heritage, people and communities.

Key findings include:

## **Quality of the Self-evaluations**

The quality of the submitted self-evaluation reports was assessed on a four-point scale (excellent, good, adequate or poor) using six criteria. These six criteria focused on the extent to which the evaluation:

- 1. Provided a logical framework
- 2. Included appropriate and methodological ways of providing robust evidence
- 3. Demonstrated that data was subject to robust analysis and provided evidence on outcomes
- 4. Was objective and free from bias
- 5. Presented the results clearly
- 6. Included sufficiently clear conclusions and recommendations to enable stakeholders to apply any lessons learned.

## Overall just over a third, **37%, of reports were graded as good or excellent with just under two thirds, 63%, falling within the adequate or poor categories**.

The aggregated findings in this report show that the quality criteria scores have significant dependence on several characteristics:

• Evaluation spend: Just under half of the projects asked for a specific budget to cover evaluation. Projects which had allocated a specific budget for evaluation were more likely to be graded as good or excellent and less likely to be graded as adequate or poor.

- Length of reports: The median length of reports found to be poor was just 4 sides. The median length of reports found to be adequate was 8. The median lengths of the good and excellent reports were 18 and 35 sides respectively.
- Use of HLF evaluation guidance: Reports that indicated they used HLF guidance were more likely to be excellent or good. Reports that did not indicate they used HLF guidance were more likely to be poor.

## **Outcomes review**

The Our Heritage guidance to applicants notes that the outcome valued most is that "people will have learnt about heritage" which is described as a weighted outcome. 92% of the reports indicated that this outcome had been achieved.

The Our Heritage programme overall contributed most to the outcomes: volunteered time; learnt about heritage; better interpreted and explained; had an enjoyable experience; more people and a wider range of people will have engaged with heritage. Fewer Our Heritage projects were found to contribute to the following elements of the HLF outcomes framework: your local economy will be boosted; your organisation will be more resilient and your local area/community will be a better place to live, work or visit.